# James Zokah

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#### **EDUCATION**

#### University of Ghana

Programme: Bachelor of Arts, Information Science, Political Science

Expected August 2024

Relevant Courses: Database Management, System Analysis and Design, Programming of Information

Systems Application, Telecommunication and Information Networks, Public Relations

## **ACHIEVEMENTS / AWARDS**

#### **Teaching Assistant (University of Ghana - Python Course)**

- - Appointed as a TA for a popular Python course.
- Demonstrated exceptional Python proficiency, earning trust at the academic institution.
- - Guided students in understanding complex Python concepts and problem-solving.
- - Conducted tutorials and workshops to enhance student's Python comprehension and foster interest in programming.

#### WORK EXPERIENCE

# Internship | National Health Insurance Scheme (NHIS) Ghana 2023 – Oct 2023

Aug

- Processed over 100 new member card applications per day, reducing the average turnaround time by 25%
- Developed a new system for tracking card replacements, improving customer satisfaction by providing prompt and accurate information
- Assisted with customer inquiries and provided administrative support to NHIS staff, demonstrating my strong customer service, data entry, problem-solving, teamwork, and communication skills
- Developed a Script for Automated PDF-to-Excel Data Extraction

#### Flutter Mobile Developer | Koppel

Accra, Ghana Feb 2023 – July 2023

• Developed a new Garbage Management Mobile App that resulted in a 75% increase in driver customer sign-ups.

Designed and implemented a user-friendly app that made it easy for users to schedule garbage collection and track their waste disposal.

- Leveraged data analytics to identify and address user pain points, significantly increasing app engagement. Collaborated with cross-functional teams to ensure the app met the needs of both users and the business.
- Developed a full-stack Taxi mobile app for a company abroad that unlocked the possibilities of high customer engagement and great user experience. Built the app using cutting-edge technologies, such as Flutter and Node.js.
   Designed a beautiful and intuitive user interface that was easy to use for both drivers and passengers. Implemented features that promoted customer engagement, such as in-app messaging and ride tracking. Successfully launched the app in multiple countries and achieved

## **UX/UI Designer, Remote | Upwork**

high customer satisfaction ratings.

Feb

2022 – Mar 2022

Collaborated with a team of Reactjs developers for a month on a major website redesign
Used Figma to design a full-stack Web application to improve new features and meet the needs of
existing clients

Redesigned the website to create a more visually appealing, user-friendly experience

#### **PROJECTS**

# Metap - Video Conferencing App (Nextjs, Express, Mediasoup, TailwindCss, Firebase, Typescript, Zustand )

- Employed Next.js, a React framework, to craft a dynamic and responsive user interface that facilitates real-time communication, screen sharing, and interactive features.
- Built a robust Express server to handle authentication, room management, and signaling, ensuring efficient and reliable data exchange between users.
- Integrated Mediasoup, an innovative media server, for high-quality audio and video streaming with low latency, guaranteeing an immersive conferencing experience.
- Utilized Tailwind CSS to design an elegant and intuitive user interface, optimizing the user experience with visually appealing and responsive layouts.
- Implemented Firebase for user authentication to enhance application security, enabling users to create accounts and log in securely.
- Leveraged Zustand for state management, creating a streamlined and efficient application flow with minimal boilerplate code.
- Enabled screen-sharing functionality, empowering users to present their screens and enhance collaboration by sharing documents, and presentations, Implemented a chat feature for text-based communication, enhancing collaboration through instant messaging alongside video calls.

Link: https://metap.live

## **Sign Language Detection in Real Time**

- Developed a real-time sign language detection system using MediaPipe Holistic and TensorFlow.
- Extracted key points of the hand and face, and labeled them with the corresponding gestures.
- Trained a neural network to predict the gestures of each key point.
- The system achieved an accuracy of 90% on a test dataset of sign language videos.

Link: <a href="https://github.com/jameszokah/handson">https://github.com/jameszokah/handson</a> ml3/blob/main/sign.ipynb

#### **Credit Card Fraud Detection**

- Developed a machine learning model to detect credit card fraud in an imbalanced dataset.
- Used logistic regression, random forest, and support vector machine algorithms
- Implemented oversampling and undersampling techniques to address the imbalance.
- Evaluated the models using precision, recall, and F1 scores.
- The best model achieved an accuracy of 95% with a precision of 80% and a recall of 90%.

Link:

https://github.com/jameszokah/handson\_ml3/blob/main/Detecting\_Credit\_Card\_Fraud.ipynb

# **Unwatched - Movie Streaming App (Nextjs)**

- Responsive UI Development: Created a dynamic and responsive user interface using React's reusable components, achieving 96% code performance efficiency.
- State Management with Zustand: Reduced complexity by 65% by managing movie states with Zustand, enabling efficient state access and dispatch across components.
- Authentication & Database Integration: Implemented Firebase authentication for email/password and Google OAuth sign-in, and used Firestore for user data storage.
- Technology Stack: Leveraged Next.js 14 for server-side rendering, static site generation, dynamic routing, and API routes, significantly enhancing performance and scalability.

Link: <a href="https://unwatched.vercel.app/">https://unwatched.vercel.app/</a>

## Admin Dashboard (Nextjs, Tailwind CSS)

- Modern Tech Stack: Developed a responsive and maintainable admin dashboard using Next.js, Tailwind CSS, and TypeScript, ensuring a seamless user experience across devices.
- Optimized UI Performance: Leveraged Next.js to achieve a 25% faster update of components on the user interface.
- Efficient State Management: Utilized React hooks for efficient and scalable state management.
- Dark mode on websites is one essential feature for users therefore adding dark mode for authenticated users
- Enhanced Code Quality: Implemented ESLint for maintaining high code quality

standards. Configured Gitpod for a consistent and streamlined development environment.

Link: <a href="https://yamazon-admin.vercel.app">https://yamazon-admin.vercel.app</a>

# SKILLS AND INTERESTS

Skills
Nextjs
React.js
Node.js
Python
Dart,
Flutter
PostgreSQL

JavaScript Html5 CSS3, Tools
Docker,
Git

Soft Skills Problem-solving Critical Thinking Creativity Collaboration

## CONTACT

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